



Scrutiny - Health, Housing and Adult Social Care 2023/2024

No of Indicators = 80 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
 Produced by the Business Intelligence Hub January 2024

			Previous Years			2023/2024						
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT
ASC01	Number of contacts to ASC Community Team	Monthly	19,148	17,275	16,081	3,977	3,611	-	-	-	Neutral	◀▶ Neutral
ASC01a	Number of contacts to ASC Community Team that are resolved with information/advice/guidance (IAG)	Monthly	6,048	4,039	2,804	723	641	-	-	-	Neutral	◀▶ Neutral
ASC03b	Number of Customers receiving Home Care services - (Snapshot)	Monthly	726	624	57	672	690	732	-	-	Neutral	◀▶ Neutral
ASC14	Total number of Adults receiving paid packages of care - (Snapshot)	Monthly	2,158	2,037	2,090	2,082	2,088	2,078	-	-	Neutral	◀▶ Neutral
ASCOF1B	Percentage of people who use services who have control over their daily life - Disabled People (ASC User Survey)	Annual	80.00%	79.00%	78.00%	-	-	-	-	-	Up is Good	◀▶ Neutral
	Percentage of people who use services who have control over their daily life - Older People (ASC User Survey)	Annual	73.00%	71.00%	77.00%	-	-	-	-	-	Up is Good	◀▶ Neutral
ASCOF1E	Proportion of adults with a learning disability in paid employment	Annual	7.70%	7.50%	7.30%	-	-	-	-	-	Up is Good	▼ Red
	Benchmark - National Data	Annual	5.10%	4.80%	4.80%	-	-	-	-	-		
	Benchmark - Regional Data	Annual	6.00%	4.90%	4.80%	-	-	-	-	-		
	National Rank (Rank out of 152)	Annual	34	28	29	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	5	2	2	-	-	-	-	-		
	Comparator Rank (Pre 2019-20 rank out of 16) (Current rank out of 21)	Annual	6	5	5	-	-	-	-	-		
ASCOF1G	Proportion of adults with a learning disability who live in their own home or with family	Annual	84.10%	84.80%	84.40%	-	-	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Annual	78.30%	78.80%	80.50%	-	-	-	-	-		
	Benchmark - Regional Data	Annual	81.60%	79.90%	80.30%	-	-	-	-	-		
	National Rank (Rank out of 152)	Annual	49	56	62	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	6	5	5	-	-	-	-	-		
	Comparator Rank (Pre 2019-20 rank out of 16) (Current rank out of 21)	Annual	10	10	10	-	-	-	-	-		



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01. Adult Social Care	ASCOF2A 1	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (younger adults)	Annual	13.3	22.1	16.4	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	13.3	13.9	14.6	-	-	-	-	-		
		Benchmark - Regional Data	Annual	14.1	17.5	16.8	-	-	-	-	-		
		National Rank (Rank out of 152)	Annual	79	131	97	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	5	12	7	-	-	-	-	-		
		Comparator Rank (Pre 2019-20 rank out of 16) (Current rank out of 21)	Annual	10	21	14	-	-	-	-	-		
	ASCOF2A 2	Long-term support needs met by admission to residential and nursing care homes, per 100,000 population (older people)	Annual	347.3	499	479.5	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	498.2	538.5	560.8	-	-	-	-	-		
		Benchmark - Regional Data	Annual	549.8	611.4	643.7	-	-	-	-	-		
		National Rank (Rank out of 152)	Annual	28	64	49	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	1	3	2	-	-	-	-	-		
		Comparator Rank (Pre 2019-20 rank out of 16) (Current rank out of 21)	Annual	1	7	6	-	-	-	-	-		
	ASCOF3A	Overall satisfaction of people who use services with their care and support	Annual	72.30%	65.10%	66.50%	-	-	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Annual	67.70%	63.90%	64.40%	-	-	-	-	-		
		Benchmark - Regional Data	Annual	NC	65.10%	65.80%	-	-	-	-	-		
		National Rank (Rank out of 152)	Annual	NC	61	49	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	NC	9	7	-	-	-	-	-		
		Proportion of people who use services who feel safe	Annual	76.10%	69.20%	70.40%	-	-	-	-	-	Up is Good	◀▶ Neutral
Benchmark - National Data		Annual	73.60%	69.20%	69.70%	-	-	-	-	-			



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			2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4			
ASCOF4A	Benchmark - Regional Data	Annual	NC	69.30%	71.90%	-	-	-	-	-		
	National Rank (Rank out of 152)	Annual	NC	78	69	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	NC	12	12	-	-	-	-	-		
	Comparator Rank (Pre 2019-20 rank out of 16) (Current rank out of 21)	Annual	NC	12	13	-	-	-	-	-		
PVP02	Number of permanent admissions to residential & nursing care homes for older people (65+)	Monthly	172	217	186	56	46	27	-	-	Up is Bad	▼ Green
PVP11	Proportion of completed safeguarding S42 enquiries where people report that they feel safe	Quarterly	98.00%	97.91%	97.34%	97.02%	96.83%	98.96%	-	-	Up is Good	◀▶ Neutral
PVP18	Number of customers in long-term residential and nursing care at the period end - (Snapshot)	Monthly	538	552	553	590	588	546	-	-	Neutral	◀▶ Neutral
PVP19	Number of permanent admissions to residential & nursing care homes for younger people (18-64)	Monthly	20	31	21	2	4	5	-	-	Up is Bad	▼ Green
PVP29	Number of NHS Health Checks Completed in York	Quarterly	0	1,018	2,292	791	372	-	-	-	Neutral	◀▶ Neutral
PVP31	Number of new clients starting Adult Social Care receiving a paid package of care (PPOC) in-month	Monthly	839	518	665	143	177	170	-	-	Neutral	◀▶ Neutral
PVP32	Number of clients starting Adult Social Care in-month receiving a paid package of care (PPOC) that had previously received a PPOC and their service had ended	Monthly	407	360	322	76	82	89	-	-	Neutral	◀▶ Neutral
SGAD01	Number of Adult Safeguarding Concerns Received	Monthly	1,299	1,715	2,219	544	661	590	-	-	Neutral	◀▶ Neutral
SGAD02	Number of Completed Adult Safeguarding Pieces of Work	Quarterly	1,286	1,709	2,290	508	611	590	-	-	Neutral	◀▶ Neutral
EH1	Chlamydia detection rate per 100,000 aged 15 to 24	Annual	1,121	1,255	1,829	-	-	-	-	-	Up is Good	▲ Green
	Benchmark - National Data	Annual	1,407	1,333	1,680	-	-	-	-	-		
	Benchmark - Regional Data	Annual	1,511	1,507	1,917	-	-	-	-	-		
	Regional Rank (Rank out of 15)	Annual	12	10	6	-	-	-	-	-		
	Proportion of population aged 15 to 24 screened for chlamydia (%)	Annual	16.80%	19.40%	17.10%	-	-	-	-	-	Up is Good	◀▶ Neutral



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EH2	Benchmark - National Data	Annual	14.30%	14.80%	15.20%	-	-	-	-	-		
	Benchmark - Regional Data	Annual	15.10%	15.80%	16.20%	-	-	-	-	-		
	Regional Rank (1 is Good) (Rank out of 15)	Annual	3	3	5	-	-	-	-	-		
HV01	% of births that receive a face to face New Birth Visit (NBV) by a Health Visitor within 14 days	Quarterly	77.62%	66.75%	86.26%	85.24%	87.91%	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Quarterly	87.20%	79.20%	80.00%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	83.80%	74.60%	77.80%	-	-	-	-	-		
HV02	% of face-to-face NBVs undertaken by a health visitor after 14 days	Quarterly	21.82%	32.21%	12.87%	13.93%	12.09%	-	-	-	Up is Bad	◀▶ Neutral
	Benchmark - National Data	Quarterly	11.00%	17.50%	17.80%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	14.60%	23.00%	20.30%	-	-	-	-	-		
HV03	% of infants who received a 6-8 week review by the time they were 8 weeks	Quarterly	88.69%	85.44%	86.00%	87.00%	88.74%	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Quarterly	84.40%	79.20%	79.10%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	86.40%	82.60%	75.20%	-	-	-	-	-		
HV05	% of children who received a 12 month review by the time they turned 12 months	Quarterly	68.56%	88.38%	88.95%	95.36%	92.89%	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Quarterly	71.40%	69.40%	73.40%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	84.00%	85.20%	88.60%	-	-	-	-	-		
HV06	% of children who received a 12 month review by the time they turned 15 months	Quarterly	84.10%	93.60%	93.13%	92.66%	96.10%	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Quarterly	78.40%	81.80%	84.30%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	92.00%	92.40%	93.00%	-	-	-	-	-		
HV07	% of children who received a 2-2½ year review	Quarterly	74.16%	85.04%	87.19%	88.08%	88.46%	-	-	-	Up is Good	◀▶ Neutral
	Benchmark - National Data	Quarterly	72.50%	72.30%	75.30%	-	-	-	-	-		
	Benchmark - Regional Data	Quarterly	82.50%	78.50%	85.90%	-	-	-	-	-		



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2. Health and Wellbeing	HV10	% of infants totally or partially breastfed at 6-8 weeks (of those with a known feeding status)	Quarterly	58.33%	59.43%	61.79%	60.62%	60.44%	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Quarterly	54.60%	54.50%	54.90%	-	-	-	-	-		
	LAPE22	% of alcohol users in treatment who successfully completed drug treatment (without representation within 6 months)	Quarterly	27.10%	26.50%	26.63%	29.48%	26.05%	-	-	-	Up is Good	◀▶ Neutral
		Benchmark - National Data	Quarterly	35.25%	36.63%	35.44%	35.10%	34.88%	-	-	-		
	PHOF06a	Under 18 conceptions (per 1,000 females aged 15-17) (Rolling 12 Months)	Quarterly	9.9	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Quarterly	12.2	-	-	-	-	-	-	-		
		Benchmark - Regional Data	Quarterly	15.4	-	-	-	-	-	-	-		
	PHOF17	Slope index of inequality in life expectancy at birth - Female - (Three year period)	Annual	5.7	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	7.9	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	3	-	-	-	-	-	-	-		
	PHOF27	Under 18 conceptions: conceptions in those aged under 16 (per 1,000 females aged 13-15) (Calendar Year)	Annual	2.3	1.7	-	-	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Annual	2	2.1	-	-	-	-	-	-		
		Benchmark - Regional Data	Annual	2.8	3.2	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	5	2	-	-	-	-	-	-		
	PHOF37	Slope index of inequality in life expectancy at birth - Male - (Three year period)	Annual	8.4	-	-	-	-	-	-	-	Up is Bad	◀▶ Neutral
		Benchmark - National Data	Annual	9.7	-	-	-	-	-	-	-		
		Regional Rank (Rank out of 15)	Annual	3	-	-	-	-	-	-	-		
	PHOF79	HIV late diagnosis	Annual	81.80%	85.70%	-	-	-	-	-	-	Up is Bad	▲ Red
Benchmark - National Data		Annual	42.10%	43.40%	-	-	-	-	-	-			
Benchmark - Regional Data		Annual	51.10%	50.20%	-	-	-	-	-	-			



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		Regional Rank (Rank out of 15)	Annual	15	15	-	-	-	-	-		
PHYS06		% of adults (aged 16+) that are physically active (150+ moderate intensity equivalent minutes per week, excl. gardening)	Annual	63.00%	66.50%	70.40%	-	-	-	-	Up is Good	▲ Green
		Benchmark - National Data	Annual	60.90%	61.40%	63.10%	-	-	-	-		
STF100		Average Sickness Days per FTE - CYC (Excluding Schools) - (Rolling 12 Month)	Monthly	8.8	11.73	11.96	11.16	11.21	-	-	Up is Bad	◀▶ Neutral
		Benchmark - CIPD (All Sectors)	Annual	5.8	NA	7.8	-	-	-	-		
		Benchmark - CIPD (Public Sector)	Annual	8	NA	10.6	-	-	-	-		
		Benchmark - Public Sector (LGA Worker Survey Excluding Teachers)	Annual	7.1	NA	-	-	-	-	-		
		Benchmark - Public Sector (Y&H) (LGA Worker Survey Excluding Teachers)	Annual	8	NA	-	-	-	-	-	Neutral	◀▶ Neutral
03. Health Inequalities	HLTHGap	Health Inequalities in wards	Annual	(See below)	(See below)	(See below)	-	-	-	-	Neutral	◀▶ Neutral
		Absolute gap in mortality ratio for deaths from circulatory disease (under 75) between highest and lowest York ward (5 year aggregated)	Annual	141.1	(Due May 2024)	(Due May 2025)	-	-	-	-	Up is Bad	◀▶ Neutral
		Gap in years in Life Expectancy at birth for Males between highest and lowest York ward (5 year aggregated)	Annual	11.7	(Due May 2024)	(Due May 2025)	-	-	-	-	Up is Bad	◀▶ Neutral
		Gap in years in Life Expectancy at birth for Females between highest and lowest York ward (5 year aggregated)	Annual	11.1	(Due May 2024)	(Due May 2025)	-	-	-	-	Up is Bad	◀▶ Neutral
		Absolute gap in hospital admission ratio for self-harm between highest and lowest York ward (5 year aggregated)	Annual	119.6	(Due May 2024)	(Due May 2025)	-	-	-	-	Up is Bad	◀▶ Neutral
		Absolute gap in hospital admission ratio for alcohol-related harm (narrow definition) between highest and lowest York ward (5 year aggregated)	Annual	88.8	(Due May 2024)	(Due May 2025)	-	-	-	-	Up is Bad	◀▶ Neutral
		Absolute gap in % of Year 6 recorded overweight (incl. obesity) between highest and lowest York ward (3 year aggregated)	Annual	NC	24.40%	24.68%	-	-	-	-	Up is Bad	◀▶ Neutral
		Absolute gap in % of children totally or partially breastfeeding at 6-8 weeks between highest and lowest York ward (4 year aggregated ward data)	Annual	36.50%	36.70%	38.98%	-	-	-	-	Up is Bad	◀▶ Neutral



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		Absolute gap in % of children who reach expected level of development at 2-2.5 years of age between highest and lowest York ward (4 yr aggregated)	Annual	NA	13.10%	13.65%	-	-	-	-	-	Up is Bad Neutral
04. NHS Health Checks	PHOF31	% of eligible population aged 40-74 who received an NHS Health Check (quarterly from April 2013)	Quarterly	0.00%	1.90%	4.20%	1.40%	0.70%	-	-	-	Up is Good Red
		Benchmark - National Data	Quarterly	1.20%	3.50%	7.20%	2.00%	2.20%	-	-	-	
		Benchmark - Regional Data	Quarterly	1.00%	2.20%	5.40%	1.40%	1.50%	-	-	-	
	PHOF91	% of eligible population aged 40-74 offered an NHS Health Check (quarterly from April 2013)	Quarterly	0.00%	1.90%	5.30%	1.80%	1.00%	-	-	-	Up is Good Red
		Benchmark - National Data	Quarterly	3.10%	8.60%	18.40%	5.50%	5.60%	-	-	-	
		Benchmark - Regional Data	Quarterly	2.40%	5.50%	12.80%	3.00%	3.30%	-	-	-	
	PHOF92	% of eligible population aged 40-74 offered an NHS Health Check who received an NHS Health Check (quarterly from April 2013)	Quarterly	0.00%	100.00%	79.80%	81.00%	70.00%	-	-	-	Up is Good Red
		Benchmark - National Data	Quarterly	39.00%	40.50%	38.90%	36.00%	39.00%	-	-	-	
		Benchmark - Regional Data	Quarterly	42.20%	41.00%	42.00%	48.00%	45.00%	-	-	-	
05. Substance Misuse and Smoking	PHOF76	% of opiate users in treatment who successfully completed drug treatment (without representation within 6 months)	Quarterly	3.40%	4.38%	5.42%	5.45%	4.23%	-	-	-	Up is Good Neutral
		Benchmark - National Data	Quarterly	4.86%	5.04%	4.95%	4.97%	4.99%	-	-	-	
	PHOF77	% of non-opiate users in treatment who successfully completed drug treatment (without representation within 6 months)	Quarterly	29.30%	26.50%	20.00%	21.99%	22.22%	-	-	-	Up is Good Neutral
		Benchmark - National Data	Quarterly	32.49%	34.55%	31.99%	31.43%	30.84%	-	-	-	
	PVP33	No. of smokers setting a quit date - YTD	Annual	NC	NC	NC	68	149	-	-	-	Up is Good Neutral
	PVP34	No. of smokers who had successfully quit at 4 week follow up (self-report) - YTD	Annual	NC	NC	NC	54	113	-	-	-	Up is Good Neutral
	PVP35	Percentage of smokers who had successfully quit at 4 week follow up (self-report) - YTD	Annual	NC	NC	74.30%	79.40%	75.80%	-	-	-	Up is Good Neutral
		Benchmark - National Data	Annual	NC	NC	54.00%	54.00%	53.20%	-	-	-	
		Benchmark - Regional Data	Annual	NC	NC	63.10%	62.80%	63.20%	-	-	-	



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06 - Housing	BW06	% of dwellings failing to meet the decent homes standard	Annual	9.10%	4.88%	1.60%	-	-	-	(Due Sep 2024)	-	Up is Bad Green
	BW11	% of Repairs completed on first visit	Monthly	83.28%	81.63%	79.65%	82.86%	73.76%	84.70%	-	-	Up is Good Neutral
		Benchmark - Housemark Median	Annual	91.57%	90.80%	86.02%	-	-	-	-	-	
		Housemark Quartile	Annual	4	4	3	-	-	-	-	-	
	CAN061	Number of new affordable homes delivered in York	Quarterly	130	224	109	1	10	-	-	-	Up is Good Red
	EPC01ac	% of dwellings with energy rating in A-C band in the EPC Register (where A is the most energy efficient and G is the least energy efficient) - (Snapshot)	Monthly	NC	NC	42.00%	43.10%	43.60%	-	-	-	Up is Good Neutral
	HM03	Net Additional Homes Provided	Quarterly	622	402	459	NC	152	NC	-	-	Up is Good Green
	HM07	Net Housing Consents	Quarterly	1,133	327	1,559	NC	324	NC	-	-	Up is Good Neutral
	HOU242	Number of Void Properties - Standard Voids - (Snapshot)	Monthly	132	88	67	60	47	60	-	-	Up is Bad Green
		Number of Void Properties - Major Works Voids - (Snapshot)	Monthly	NC	2	17	18	6	4	-	-	Up is Bad Green
		Number of Void Properties - Capital Projects Voids - (Snapshot)	Monthly	NC	40	18	22	23	32	-	-	Up is Bad Red
		Number of Void Properties - Total Voids- (Excludes Not Offerable) - (Snapshot)	Monthly	NC	130	102	100	76	96	-	-	Up is Bad Green
		Number of Void Properties - Not Offerables - (Snapshot)	Monthly	NC	47	66	72	75	75	-	-	Neutral Neutral
	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	66.86	74.55	78.73	57.78	56.18	53.86	-	-	Up is Bad Neutral
	HOU423	Total number of HMOs in York	Annual	-	-	-	-	-	-	-	-	Neutral Neutral
	HOU424	HMOs as % of properties in York	Annual	-	-	-	-	-	-	-	-	Neutral Neutral
HOM112	Homelessness assessment (initial decision) - Threatened with homelessness - prevention duty owed - (YTD)	Quarterly	564	555	518	132	-	-	-	-	Neutral Neutral	
HOM114	Homelessness assessment (initial decision) - Already homelessness - relief duty owed - (YTD)	Quarterly	236	247	253	60	-	-	-	-	Neutral Neutral	



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Produced by the Business Intelligence Hub January 2024

			Previous Years			2023/2024							
		Collection Frequency	2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
07 - Homelessness	HOU102	Number of children in temporary accommodation - (Snapshot)	Quarterly	15	51	63	41	-	-	-	-	Up is Bad	◄► Neutral
		Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	10	28	35	28	-	-	-	-	Up is Bad	◄► Neutral
	HOU104	Of households in TA - number of which in Bed and Breakfast - (Snapshot)	Quarterly	0	3	0	4	-	-	-	-	Up is Bad	▲ Red
		Of households in TA - % of which in Bed and Breakfast - (Snapshot)	Quarterly	0.00%	6.10%	0.00%	5.00%	-	-	-	-	Up is Bad	▲ Red
		Benchmark - National Data	Quarterly	12.00%	10.60%	13.00%	13.00%	-	-	-	-		
		Benchmark - Regional Data	Quarterly	30.00%	28.60%	27.00%	28.00%	-	-	-	-		
	HOU104b	Households in B&B - Total with children - (Snapshot)	Quarterly	0	0	0	0	-	-	-	-	Up is Bad	▼ Green
	HOU104c	Households in B&B - Total with children and resident more than 6 weeks - (Snapshot)	Quarterly	0	0	0	0	-	-	-	-	Up is Bad	▼ Green
	HOU104d	Households in B&B - Total with children and resident more than 6 weeks and pending review / appeal - (Snapshot)	Quarterly	0	0	0	0	-	-	-	-	Up is Bad	▼ Green
	HOU104e	Households in B&B - Total with 16/17-year-old main applicant - (Snapshot)	Quarterly	0	0	0	0	-	-	-	-	Up is Bad	▼ Green
	HOU214a	Rate of people sleeping rough per 100,000 people	Annual	1.42	1.98	4.46	-	-	(Due Mar 2024)	-	-	Up is Bad	▲ Red
	HOU214b	Number of people sleeping rough - local data - (Snapshot)	Monthly	NC	NC	NC	19	22	-	-	-	Up is Bad	◄► Neutral
HOU251	Homelessness main duty (decision) - Total (New definition from 2018/19) - (YTD)	Quarterly	114	115	96	33	-	-	-	-	Neutral	◄► Neutral	
08 - Resident Surveys	RTA01	The % of York residents reporting 'good' or 'excellent' experience with Council (Baseline Q3 Talkabout)	Quarterly	NC	NC	NC	NC	NC	-	-	-	Up is Good	◄► Neutral
	RTA02	The % of York residents reporting 'poor' or 'satisfactory' experience with Council (Baseline Q3 Talkabout)	Quarterly	NC	NC	NC	NC	NC	-	-	-	Up is Bad	◄► Neutral
	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	84.90%	84.38%	82.18%	81.44%	-	-	-	-	Up is Good	◄► Neutral
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	7.67%	9.74%	10.64%	14.43%	-	-	-	-	Up is Bad	▲ Red
	TAP02	% of panel satisfied with the way the council runs things	Quarterly	50.50%	50.58%	47.30%	41.13%	-	-	-	-	Up is Good	▼ Red



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Indicator ID	Indicator Description	Collection Frequency	Previous Years			2023/2024				Target	Polarity	DOT
			2020/2021	2021/2022	2022/2023	Q1	Q2	Q3	Q4			
TSS42	% of panel dissatisfied with the way the council runs things	Quarterly	22.52%	27.80%	30.85%	34.41%	-	-	-	-	Up is Bad	▲ Red
TSS48	% of tenants satisfied that their landlord provides a home that is well maintained	Annual	NC	NC	NC	-	-	-	-	-	Up is Good	◀▶ Neutral
CSP01	All Crime	Monthly	11,026	14,235	14,759	3,290	3,777	-	-	-	Up is Bad	◀▶ Neutral
CSP12	Criminal damage (excl. 59)	Monthly	1,248	1,537	1,455	315	357	-	-	-	Up is Bad	▼ Green
	IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	11	8	2	7	13	-	-	-		
CSP13	NYP Recorded ASB Calls for Service	Monthly	9,298	6,394	4,741	1,248	1,398	-	-	-	Up is Bad	◀▶ Neutral
CSP15	Overall Violence (Violence Against Person Def.)	Monthly	4,249	5,675	5,746	1,289	1,431	-	-	-	Up is Bad	◀▶ Neutral
	IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	4	10	7	5	9	-	-	-		
CSP23	Hate Crimes as Recorded by NYP	Monthly	151	233	168	44	61	-	-	-	Up is Bad	◀▶ Neutral
	IQUANTA Family Grouping (1 is good) (Rank out of 15)	Monthly	7	15	12	10	13	-	-	-		
CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	1,410	1,276	994	254	364	-	-	-	Up is Bad	◀▶ Neutral
CORP10L	Large Project - Council Housing Energy Retrofit Programme	Quarterly	NA	Amber	Amber	Amber	Amber	Green	-	-	Neutral	◀▶ Neutral
	Large Project - Connecting Our City	Quarterly	NA	NA	Green	NC	NC	NC	-	-	Neutral	◀▶ Neutral
	Large Project - Reablement Recommission	Quarterly	NA	NA	Green	Green	Green	Green	-	-	Neutral	◀▶ Neutral
	Large Project - Specialist Mental Health Housing and Support	Quarterly	NA	NA	-	Green	Green	Amber	-	-	Neutral	◀▶ Neutral
	Large Project - CQC Readiness	Quarterly	NA	NA	NA	Green	Green	Green	-	-	Neutral	◀▶ Neutral
BPI110	Forecast Budget Outturn (£000s Overspent / - Underspent) - CYC Subtotal (excluding contingency)	Quarterly	£1,328	£2,638	£4,887	£6,752	£5,771	£5,592	-	-	Up is Bad	▲ Red